

Voyager Infinity – Release Notes

Version: 4.103

Release Date: 6th March 2024

What have we released?

• Infinity 4.103 has been released

Release overview

Here's a snapshot of what we've delivered in this release:

- AWR enhancements, with checks now optional (*<u>must be enabled to use*)</u>
- Website reviews (SaaS only) email notifications and placement events
- Temp Planner search by Quals & Certs and a forename sort option
- Mailchimp integration added to search lists and job shortlist
- API Swagger documentation UI update with an OpenAPI3 structure

Feedback please

We are continuously looking to improve Voyager Infinity and are keen to hear your thoughts. Please email suggestions@ikirupeople.com with any feedback on existing functionality or ideas for new functionality.

Enhancements

Enhancement 125822 AWR - Checks are optional on the Infinity database

Infinity AWR checks will be switched off as default in this version. For those customers wishing to use the functionality, it must be enabled manually on the database. This has been done to improve performance on the platform, considering the recent package of measures in this area. AWR calculations will then run overnight, with results / notifications appearing the next day.



Infinity AWR compliance checking is optional and is configured in the Administration / General Settings / AWR tab.

Infinity Administration		-		×
3rd Party Integrations	Main Pages Email Login Driving Rail RTW / EAA AWR Website Review			
Business Rules	Enable AWR checks			
Custom Fields				
Dashboard/Targets				
Dictionaries				
Financial Settings				
General Settings				
Global Quick Steps				
Global Temp Settings				
iCapture Administration				
iResearch Destinations				
Licences				
Notes Templates				
Permissions				
*				
✓ Show additional tabs		Save	Un	do

If the setting is not enabled, AWR notifications do not show in My Infinity / Application menu and overnight AWR calculations are not run.

There is an info button giving details about what happens when the AWR checks are enabled. More detailed information can also be found in Infinity Help (F1).

Infinity Administration											-		×	<u>k</u>
3rd Party Integrations	Main Pages	Email	Login	Driving	Rail	RTW / EAA	AWR	Website Review						
Business Rules	Enable A	ble AWR chieda												
Custom Fields	Enable AWR checks													
Dashboard/Targets			Ift	he setting is	not ena	bled, AWR not	fications o	lo not show in My Inf	nity / Application menu	and overnight AWR cal	culations are not r	un.		
Dictionaries			indu	en enabled, ude relevan	t placem	r is given a not ents or work hi	story entr	y weeks that fall insid	culations are run on all e that period.	i relevant placements / w	ork history entries	s on the da	tabase	 Infinity will go back 6 months each day and
Financial Settings		Results are available the next day and shown in My Infinity / Applications menu notifications, if applicable. Users will have to add the AWR section to										n to th	eir My Infinity panel by the right dick menu.	
		Once the full run has completed, only further changes to placements and work history entries are queued to this overnight service each day.										h day.		
General Settings		For more detailed information about Infinity AWR checks please refer to Infinity Help (F1).												

When enabled, the user is given a notification to confirm. If the user proceeds, overnight AWR calculations are run on all relevant placements / work history entries on the database. Results are available the **next day** and shown in My Infinity / Applications menu notifications, if applicable.





Infinity will go back **6 months** each day and include relevant placements or work history entry weeks that fall inside that period. Future weeks are not included and if placement and work history entries have end dates in the future or are blank, today is assumed as the end date.

<u>Example</u>

So today is 20/02/2024, which means AWR starts from 20/08/2023

- Placement Starts 21/02/2024 = not included (because this will calculate the next day)
- Placement Starts 01/09/2023 and hasn't ended = included (weeks are calculated up to today)
- Placement Starts 01/09/2023 and ends 01/12/2023 = included
- Placement Starts 01/01/2023 and ends 01/12/2023 = included (but the calculation is from 20/08/2023 to 01/12/2023)
- Placement Starts 01/01/2023 and ends 01/08/2023 not included

Once the full run has completed, only further changes to placements and work history entries are queued to this overnight service each day.

Users will have to add the AWR section to their My Infinity panel by the right click menu.

Q Auto Search Result		Not Confirmed
[4] iCapture (22)	\checkmark	Review Lists
📶 Scheduled Reports	\checkmark	Temp Shortlist
😫 Exchange Alerts (0	\checkmark	Consent/L.I.
🚊 Email Tracking Aleı	\checkmark	Contractual/Legal
🖄 Scheduled Email (0		AWR
🁌 Logic Melon (0)		TrustID RTW Checks
_		

Enhancement 125762 AWR – The 'No of Weeks' count does not include future weeks

In AWR My Infinity / Application notification windows, the candidates' AWR group (clock) 'No of Weeks' field has been changed to not include future weeks, and future placements / work history entries are no longer listed.

	AW	R Ov	er 12 Weeks								-		×
0		3	🖀 🛛 👫 🔹 Review M	ode 🚺									
	Can	ndidat	e	Company		No of Wee	ks	Start Date		End Date		AWR Ch	ecked?
→	+	AW	R Contract	Premier Clinics			14	14/09/2023		31/01/2024			
	+	AW	R Thursday	Premier Clinics			13	02/10/2023		11/02/2024			
	-	Rob	Smith	Robs Test			15	18/10/2023		30/01/2024			
		Ξ	ID	Job	Type		Start Date		End Date		Consultant		
		÷	PL000000006	<u>Builder</u>	Temporary		30/01/2024		30/01/2024		Rob Smith		
			PL000000008		Contract		18/10/2023		18/01/2024		Rob Smith		
			Work History 31	Random job	Temporary		19/01/2024		23/01/2024				



Weeks are counted from the candidate's AWR group (clock) Start Date to End Date.

	AW	R Ov	er 12 Weeks									_		×
0		9	🕿 🔥 🗟 Review M	ode	2 🖾									
	Can	didat	æ		Company		No of Wee	ks	Start Date		End Date		AWR Ch	ecked?
\rightarrow	+	AW	<u>R Contract</u>		Premier Clinics			14	14/09/2023		31/01/2024]
	+ AWR Thursday Premier Clinics							13	02/10/2023		11/02/2024]
	-	Rob	o Smith		Robs Test			15	18/10/2023]	30/01/2024]
		9	ID	Job	b	Туре		Start Date		End Date		Consultant		
		\rightarrow	PL000000006	<u>Bui</u>	ilder	Temporary		30/01/2024		30/01/2024		Rob Smith		
			PL000000008			Contract		18/10/2023		18/01/2024		Rob Smith		
			Work History 31	Ra	ndom job	Temporary		19/01/2024		23/01/2024				

- The AWR Group (clock) **Start Date** is defined as follows:
 - When the AWR clock starts
 - Is the earliest start date / first shift across all placement / work history entries in the group
 - Weeks are counted from that date, so if the start date is a Wednesday the AWR week count will run from Wednesday to Tuesday
- The AWR Group (clock) **End Date** is defined as follows:
 - When the AWR clock ends
 - This date will keep extending every week until it reaches a 6 week break, at which point it stops that clock
 - Weeks are counted to this date
 - It is the last day in the AWR week, so if the group start date is a Wednesday, the group end date will be a Tuesday
 - If placement and work history have end dates in the future or are blank, today is used as the end date

In any given week, if there is a relevant contract placement or work history entry that starts in, ends in, or spans that week or a temp shift, it counts as 1 week.

If there is a 6 week break between weeks, the clock is stopped for that group and a new candidate AWR group (clock) is created with the clock week count reset to 0.

If the 6 week breaks are in a single temp placement, the same placement can be linked to multiple candidate AWR groups (clocks).

There must be at least one placement not ticked as 'AWR Checked' in a candidate AWR group (clock) for it appear in My Infinity / Apps menu notifications.

Known issue –If the 6 week breaks are in a single temp placement, the same placement can be linked to multiple candidate AWR groups (clocks). This means if the placement 'AWR Checked' field is ticked for the first AWR group (clock), subsequent groups (clocks) would not appear as the placement is already ticked as 'AWR Checked'. Work is planned to address this issue in the next version.

Enhancement 125579 AWR - Perm and fixed term not counted

The AWR week counts shown in a candidate AWR group (clock) in My Infinity / Apps Menu no longer include the following in the calculation:

- Perm placements
- Fixed term placements
- Perm work history entries



• Fixed term work history entries

Only temp and contract are counted.

Enhancement 125739 AWR - Contract confirmed/started/finished status only counted

The AWR week counts shown in a candidate AWR group (clock) in My Infinity / Apps Menu include Contract placements at a status of 'confirmed', 'started' or 'finished' only.

The status is shown on the contract placement page.

Place	ement - PL0000	000049			
5	Company:	Premier Clinics		Job:	Administrator
	Contact:	<u>Mr Kevin Baker</u>	A	Candidate:	AWR Contract
	Other contacts:	None	A	Placement location:	Basingstoke
	Placement type:	Contract	Ŧ	Reports to:	A
	Status:	Confirmed	Ŧ		
	Approval -	Confirmed by AC on 14	1/02/2	2024 08:43	
	IR35 status:	Outside IR35 🕕		Worker type:	Self Employed 🔹
					Export to Mid-Office pending

As per existing functionality, temp placements with shifts of any status are included.



Enhancement 125821 AWR - Worker types of Payroll or Umbrella only counted

The AWR week counts shown in a candidate AWR group in My Infinity / Apps Menu include placements with a worker type that is ticked as 'Payroll' or 'Umbrella' only in the Administration / Reference Data / Worker Type tab.

Infinity Administration											-	• ×
3rd Party Integrations	Call Back Types		Worker Type	IR35	Payroll	Self Bill	Umbrella	CIS	Description	Territory	Active	System Value
Business Pules	Candidate Address Types	→	PAYE		✓				PAYE	United Kin	\checkmark	✓
	Candidate Statuses		Self Employed			✓			Ltd Company	United Kin		✓
Custom Fields	Company Competitors		Umbrella	Ц_					Umbrella	United Kin		
Dashboard/Targets	Company Types		CIS Self Emp IR						Self Employed with	United Kin		
	Countries	*		•				•				
Dictionaries	Ethnic Origin											
Financial Settings	Event Actions											
General Settings	Filled By											
	Gender											
Global Quick Steps	Interview Levels											
Global Temp Settings	Interview Methods											
Conture Administration	Job Statuses											
Capture Auministration	Lawful Basis Reasons											
iResearch Destinations	Marital Statuses											
Licences	Nationality											
	Origin Of Data											
Notes Templates	Payment Types											
Permissions	Rate Names											
Privacy Audit	Restriction Reason											
	Sales Area											
Reference Data	Sales Tax											
Reports	Shortlist Progress											
	Shift Removal Reason											
Scheduled Automatic Comms	Sources											
Search Options	Telecoms											
under the firm of the	Titles											
	Unavailability Reason											
User Administration	Worker Types											
	•											
✓ Show additional tabs											Save	Undo

The worker type is shown on the placement page.

	Place	ement - PL0000	000045			
	5	Company:	Premier Clinics		Job:	Care Giver
		Contact:	<u>Mr Kevin Baker</u>	A	Candidate:	AWR Thursday
		Other contacts:	None	H	Placement location:	Basingstoke
		Placement type:	Temporary	*	Reports to:	Mr Kevin Baker
l		IR35 status:	Outside IR35 🕧		Worker type:	PAYE 👻
L						Export to Mid-Office pending



Enhancement 125719 Web reviews (SaaS only) - Email notifications

There is a setting in Administration / General Settings / Web Review tab to notify placement owning consultants by email when a web review is received on their placements.

Infinity Administration								-		×
3rd Party Integrations	Main Pages	Email	Login	Driving	Rail	RTW / EAA	Website Review			
Business Rules	Company nam	ie to displ	ay on rev	iew website	: Ikiru	u People				
Custom Fields	Logo to displa	y on revie	ew websit	e <mark>(</mark> max 800	x 400)				1	
Dashboard/Targets										
Dictionaries										
Financial Settings										
General Settings				_			· _ · _ · ·			
Global Quick Steps					7	n	n I			
Global Temp Settings						KI				
iCapture Administration										
iResearch Destinations										
Licences										
Notes Templates										
Permissions							Ð	C 🗊		
Privacy Audit	✓ Notify plac	cement ov	wning con	sultants by	email w	hen a web revi	view is received			
*										\dashv
•								Save	Undo	

The setting is on as default.

When the setting is enabled, an SMTP email is automatically sent by Infinity for each web review received to all owning consultants of the placement (one email with multiple 'to' addresses).

Web Review received for Samantha Smi	th (Administrator) from Premier Clinics (Basingstoke)
NR no-reply@voyagersoftware.com To O Andrea Comer (Test)	$ \textcircled{\odot} \hookrightarrow \text{Reply} \bigotimes \text{Reply All} \to \text{Forward} \textcircled{1} \cdots $ Fri 16/02/2024 10:42
Premier Clinics (Basings Samantha Smith relatin (Adı	stoke) has left a 4 star review of Ig to placement PL0000000022 ministrator)
Open th	ne record in Infinity
IKÍ	RU PEOPLE
🎲 File Finder	
isv.onli	ne Voyager 🐡

- The users' 'email' address field is used but if blank the 'email other' is used from the user administration screen
- The email is sent from the no-reply@voyagersoftware.com email address



- The email subject is "Web Review received for <pl candidate name> (pl Job Title) from <pl Company Name> (location)
- The email body text is "<Company Name> (location) has left a <rating> star review of <candidate name> relating to placement <ID> (pl job title)"
- The email body contains a link to the Infinity candidate page
- Location field is only populated if the review has a company location

Enhancement 125851 Web reviews (SaaS only) - Placement event logged

When a website review is received on a placement, an event is logged on the placement page.

Events Tasks											
0 💥 👁	🔀 👁 🖉 🗞 Related Links* 👕 Delete* 🖍 Event Actions Misc, Meeting Invitatio 🔹 Event Types Phone, Email, SMS, Po 🔹										
Date	Ву			To/From	Action	Details					
20/02/2024 10:33	SYSPROC	+	0		Web Review of Candidate	4 star review of Gaby Cooper received for Carpenter at VI SOFTWARE (Bristol)	60				

- This is an Info event with an event action of 'Web Review of Candidate'
- Will show as logged by the service user called 'Sysproc'
- Is visible on the related candidate, company and job page
- The details field shows "X star review of <candidate name> received for <job title> at <company name (location)>"
- The user must go to the related candidate or company page to see the review using the 'Reviews' menu
- The event has links to jump to the related pages as per existing info events

Details								
4 star review of Gaby Cooper received for Carpenter at VI SOFTWARE (Bristol)								
Dear Tracy,	Candidate: Gaby Cooper	Go to						
Review!	Company: VI SOFTWARE	Edit event						
Review!	Job: Jo000000008	Delete						



Enhancement 125920 Web reviews (SaaS only) - Example Comms Centre template

A new example template called 'Web review request of Candidate' is available in the Placement Email Contact Comms Centre.

Example Templates	– 🗆 X
Select one or more templates to import	
Template Name	Preview of Web review request of Candidate
Invoice	
Placement Form email (Contract)	
Placement Form email (Perm)	
Shift Planner Comms Wizard - Placement Details and Shifts in current view	
Teaching Shift Planner Comms Wizard - Placement Details and Shifts in cu	
Teaching Validation Letter	Hi «COFORENAME»,
Temp Contact Cancellation	
Temp Contact Confirmation	Thank you so much for using our services. In order to make improvements, w
UK Right to Work Imposter Check	moment to share your experience of «PLCNFULLNAME *voyf fornamesurnam
Web review request of Candidate	the role of «PLJBCLIENTJOBTITLE», reference «PLSTANDARDREFCODE».
	Please click on the applicable star rating to leave a review:
	«PLREVIEWCANDIDATELINKS»
	As always feel free to call me if you have any questions.
	Kind Regards,
	OK Cancel



This is available to download and use when creating new templates via the 'Select From Example' menu option in Comms Centre Template Administration.

Comms Centre T	emplate Administration					
Email Tracking	Options					
Enable email tr	acking by default on all templates	s 🚺 Tra	ack Until De	fault: 1 Wee	k -	
Selection Filter	S					
i national and	Comms Centre Placement		Ŧ	◯ Candidat	e 💿 Conta	ct 🔿 Job
	Apply filter		*	Show sys	tem templates	System data
Templates						
New	Edit C	Сору –	Мо	ve	Delete	
Name		Privacy A	Mailsh	Admin (RW)	User	(RO)
✓ Placement → RS Ølaph	New Template		×			
1 Invoice	• Microsoft Word					
Placeme Placeme	O Voyager HTML Editor					
🗐 Shift Pla	O Import From File					
1 Teaching	Select From Example					
Temp Co	ОК	Cancel				Insert Field

Enhancement 125910 Interview find improvements

In all interview find screens the 'Show Closed' and Show Cancelled' tick boxes have been moved from placement results to the find criteria.

Interview Process															Find
Company name:	1	G	ompany code:			Job code:									Close
Job title:		• d	lient job title:			Consultant:		•							Options
Contact forename:		C	ontact surname:												
Candidate forename:		G	andidate surname:												
Process code:															
Interview															
Interview method:		 Interview start: 	-	Interview end:	•	Favourite:		•							
Interview level:		 Interview location 	on:			Interview status:		•			_				
Reports to forename:		R	eports to surname:			Company confirmed:		-	Indude	e dosed interviews					
Interviewer forename:		In	terviewer surname:			Candidate confirmed:		-	Indude	e cancelled interview	s				Clear Criter
Interview Results											_				
Code	Process Status	Company	Job Title	Client Job Title	Forename	Surname	Forename	🗶 Sur	name	Start Date	End Date	Level	Status	Method	Location

The fields are off as default and have been renamed to 'Include closed interviews' and 'Include cancelled interviews' in the interview find section.

Functionality is the same as per the existing version. When ticked and the 'Find' button is pressed, closed interviews and cancelled interview records are included in the results. The 'Include closed interviews' field cannot be ticked in isolation, as other find criteria must be entered.



The Favourite field has been changed from a tick box to a drop field with blank, yes and no values.

Favourite:	-
	No
	Yes

The field is off as default (blank) and functionality is the same as per the existing version.

Enhancement 125846 Attachments 'Show Comms Centre attachments' tick box changes

The' 'Show Comms Attachments' tick box has been removed from all attachment windows. 'Comms' type is available in the filter menu to select.

Contact At	tachments							_		×
Apply filter	(No Type), Logo, Photo, 🔻		0	Company		tion			Previe	w
Drag a colu	■ (Select All)									
Туре	✓ Logo		Attached Date	Attached By	File Ty	Last Edit	Last Edit By	Attached	Entity	
	✓ Photo ✓ Skype									
	Comms									
	Online Signature	-								
				^						
Add	Open Rename	Сору	Replace	Rotate	Dele	ete			Close	2

'Comms' type is unticked as default, except for in event attachments and the filter selection is remembered for the user.

The filter is remembered per attachment window type:

- Candidate
- Company
- Company Tier
- Contact
- Job
- Interview
- Placement
- Calendar
- Task

The event attachment window will always show all types and the filter changes are not remembered.



Enhancement 125848 Candidate page CV grid ordering changes

The 'CV/Online Refs' on the candidate page is ordered by 'Default' CV then 'CV Received' date with the latest at the top.

CVs / Online Refs	•	6	🛃 Pro	ofile 🗃 🗁	6 🕯		2/2024
CV Name	Lock	Def	Frm	CV Received	Edited	Ву	File
iCapture CV		\checkmark		25/01/2024 11:28	25 / 0	DS	.docx
CV2				26/02/2024 15:11	26 / 0	DS	.doc

This is the default for all users that haven't applied their own custom grid layout, and the same order is applied to the 'All CVs' window.

Enhancement 125925 Review rating search fields renamed

In the search criteria tab / advanced section in re: job and adhoc candidate searches, the following fields have been renamed:

Advanced Search ON	
I'm using advanced fields with properties to build a complex search	
Active V NOT	
AND -	_
Rating of Candidate NOT Greater than or 4 - Good AND AND AND 	.]]
Rating of Company NOT Greater than or Greater than or	-]]

- 'Rating of Candidate' is renamed 'Rating of Company' you are searching the candidates' rating of the client as per existing functionality
- 'Rating of Company/Location' is renamed 'Rating of Candidate' you are searching the clients' rating of the candidate as per existing functionality



Enhancement 125919 Company last contacted search examples changed

	Owner: AC	•		
From Template	Name	Favourite	Owner	Last Run Results
Folder	Search 16 AC		AC	
	Search 15 AC		AC	
Company Search Templates				
Search Template		Descriptio	n	
Template		Searches for	company records no	ot contacted since a certain date.
→ Not Contacted In X Years		NOTE: You w	ill have to adjust	the dates in the search crit
Not Contacted In X Years W	lith Jobs	before runn	ing the search.	
No Interviews				
11				
		111		

Company search example templates have been changed to use the company 'Last Contacted' field.

• Not Contacted in X Years

- Description is changed to read 'Searches for company records not contacted since a certain date'
- The search created is



• Not Contacted in X years with Jobs

- Description is changed to read 'Searches for company records not contacted since a certain date and have jobs assigned.'
- The search created is

Last Contacted	▼ NOT Less than or eq	▼ 01/01/2023	•
AND 👻			
# Jobs	▼ NOT Greater than or	•	1 🗘



Enhancement 125845 Reports menu added to the Application menu

The 'Reports' menu is available in the Application / Information menu.



This can be added / removed to the Quick Access Toolbar via the right click, same as other menu options.



Enhancement 125906 Tooltip on Web Review admin screen

An 'info' tooltip has been added to the Administration / General Settings / Website Review tab giving further details about using this feature in Infinity.

Infinity Administration	- c		×
3rd Party Integrations	Main Pages Email Login Driving Rail RTW / EAA AWR Website Review		
Business Rules	Company name to display on review website: Ikiru People V2		
Custom Fields	Logo to display on review website (max 800 x 400)		
Dashboard/Targets			
Dictionaries			
Financial Settings			
General Settings			
Global Quick Steps			
Global Temp Settings	IKIKU PEUPLE		
iCapture Administration			
iResearch Destinations			
Licences			
Notes Templates			
Permissions			
Privacy Audit	Notify placement owning consultants by email when a web review is received		
Reference Data			
A	Placement contacts can be invited to complete a web review of the candidate by sending a placement Comms Centre email template containing the merge field Review Candidate Links'.		
✓ Show additional tabs	Save	Undo	



Enhancement 119359 Reports admin options merged to the same tab

'Reports' and 'Scheduled Reports' tabs have been merged into one tab called 'Reports' in the Administration screen.

Infinity Administration	
3rd Party Integrations	Reports Scheduled Reports
Business Rules	Report Area
Custom Fields	Reports
Dashboard/Targets	🕄 New Folder 🔹 🥕 Edit 🗐 🚳 👕 🔐 Permissions 💾 Save
Dictionaries	Name Description
Financial Settings	
General Settings	
Global Quick Steps	
Global Temp Settings	
iCapture Administration	
iResearch Destinations	
Licences	
Notes Templates	
Permissions	
Privacy Audit	
Reference Data	
Reports	
Scheduled Automatic Comms	

'Reports' is the first tab then 'Scheduled Reports' and all functionality works as per previous versions.



Enhancement 125501 Show key setup tabs only in Administration

In Administration, there is new tick box field called 'Show additional tabs' to control the display of the tabs.

Infinity Administration											_		×
Dictionaries	Attri	ibutes	Score T	ypes	Job Titles	Quals & Certs	Quals & Certs Groups						
General Settings	ж	X	ŵ	Cat	tegory 🖸	Attribute	Child Attribute	2\$	P	A			
Global Temp Settings	1	Categor	ry				Description					Active	
Licences	11												
Permissions	11												
Privacy Audit	11												
Reference Data	11												
Reports	11												
User Administration	11												
Show additional tabs	0	Change	es to attrib	outes, jo	b titles and c	quals & certs will be	e available to iCapture w	thin the	hour		Save	Und	ło

The last setting is remembered for the user.

When un-ticked, users only see the key setup tabs that they have permission to:

- Dictionaries
- General Settings
- Global Temp Settings
- Licences
- Permissions
- Privacy Audit
- Reference Data
- Reports
- User Admin

When ticked, users also see the additional tabs that they have permission to:

- 3rd Party Integrators
- Business Rules
- Custom Fields
- Dashboard / Targets
- iCapture Settings
- iResearch Destinations
- Financial Settings
- Global Quick Steps
- Notes Templates
- Scheduled Automatic Comms



- Search Options
- Umbrella Companies

When all tabs are shown, they are arranged in alphabetical order as per previous versions and functionality is the same.

For new users, the additional tabs are not shown as default. For existing users, all tabs are shown.

Enhancement 125924 Active back office sector / div / dep ref data listed in User Admin

In Administration / User Administration tab / Edit User, only active values can be selected from the drop down in the 'Back Office Sector', 'Div' and 'Dept' fields.

Edit User			×
Title:	-	Email:	andrea.comer@M365x24748704
Forename:	Andrea	Email other:	andrea.comer@M365x24748704
Middlename:		Phone:	
Surname:	Comer	Mobile:	
Known as:		Fax:	
Shortname:	AC	Product templates:	Professional - Rich, Profes 👻
Username:	AndreaC	Security roles:	Infinity Administrators, Infi 👻
Time zone:	(UTC+00:00) Dublin, Edinb 🝷	Postcode/Addr. Licence:	None -
Company D	etails	Back Office Details	
Company:	Internal Company 👻	Back office sector:	South 👻
Location:	Main 👻	Division:	•
Department:		Department:	•
Job title:			

If an inactive value is already assigned, this will be displayed.



Enhancement 125843 Mailchimp integration added to search list / job shortlist

On Infinity databases configured for Mailchimp, the export functionality has been added to the following areas of Infinity:

- Candidate search list
- Contact search list
- Job shortlist

Cri	teria	Search Results	CV-Library	List (9)							
0	🔾 Refresh 🛛 Add / Exclude 🔹 Show Comms History Show Excluded 🛛 📾 Review Mode 🛛 🐴 💊 🔹 🕿 🕮 🔹 🖾 🔹 🚮 🔹 🚳 💽										
Read Tag Exclude Select All - Tagged							ged				
	Read	Full Nam	e	Ó	Tag	Last Comms Event	Comms Status	Distance	Last CV	Select All (Defa	ult) tacted
\rightarrow		Roy Co	oper	0			твс	***	29/02/2024		
		Jim Co	oper	0			твс	***	29/02/2024		
		Gaby C	ooper	0			твс	***	29/02/2024		
		Andrey	Cooper	0			твс	***	29/02/2024		
		Peter C	ooper	0			твс	***	29/02/2024		
		Jack Co	oper	0			твс	***	29/02/2024		
		Sem To	oper	0			твс	***	29/02/2024		
		Rory W	att	0			твс	***	29/02/2024		
		John Pa	уле	0			твс	***	01/03/2024		01/03/2024

The export functions as per existing search results functionality, and the users require the 'Mailchimp export' permission to see the button on the search list/shortlist toolbar.

The Mailchimp button has two menu options to select records on the list/shortlist to be exported:

- Select All Tagged this selects those records that have been tagged
- Select All (default) this is the default for the button and selects all records in the list/shortlist

When an option is selected, the 'Export Mailshot File' window is displayed that allows the user to create a new Mailchimp Infinity list or select an existing Infinity list, as configured in administration.

Export Mailshot File								
Export mailshot information for 9 Candidates? The export will find all Email Addresses marked OK to Mailshot for these Candidates.								
MailChimp list name	Monthly News Letter							
	Export Cancel							

The export finds all email address marked 'OK to mailshot' for the candidates / contacts selected.



When the user clicks 'Export', the records are queued to the Mailchimp service ready for export and the user is informed in the window.

Export Mailshot File								
Exporting mailshot information for 9 Candidates. The export will find all Email Addresses marked OK to Mailshot for these Candidates.								
MailChimp list name Monthly News Letter -								
Candidates queued to be exported to MailChimp. With large lists this may take some time								
Export Close								

The user can then close the window and return to their search list/shortlist.

Once the records are successfully exported to Mailchimp by the service, an information event is logged against each record with an action of 'Mailer Exported' and the list name in the details as per existing functionality.

Note: *If a candidate/contact record with multiple email addresses is exported, separate records will be shown in Mailchimp.*

Enhancement 125945 API (SaaS only) Swagger page UI update and OpenAPI3 structure

Swagger, the Infinity API technical documentation page, has been updated and is now in an OpenAPI3 structure.

Swagger.	/swagger/v1/swagger json	Explore
Infinity API TO OASSO Jewagger/VI/Jewagger/Jon		
Servers [https://live.vslcloud.com V]		
Account		\checkmark
Database		~
Entity		~
Reference		~
Schemas		\checkmark

Schema models can be browsed, and it can be imported it into other 3rd party packages like Postman.

Please refer to the API Swagger page for further technical information Swagger UI (vslcloud.com)



Enhancement 125813 API (SaaS only) Max field lengths shown

In the API Swagger page, the schema models can be browsed in full (not tooltips) and field lengths and formats displayed.

CandidateAddressRe	nuest ∨ /
Description	string
besci ipcion	maylength: 50
	nullable: true
Address ine1	string
Addressenier	maylength: 150
	nullable: true
Addressline?	string
Addresseriez	maxlength: 150
	nullahle: true
Addressline3	string
Addr Costines	maxlenath: 150
	nullable: true
Town	string
	maxLenath: 50
	nullable: true
County	string
2	maxLength: 50
	nullable: true
Postcode	string
	maxLength: 10
	nullable: true
CountryId	integer
	nullable: true
OkToMailShot*	boolean
AddressTypeId*	integer(\$byte)
SendByDefault*	boolean
}	

Please refer to the API Swagger page for further technical information Swagger UI (vslcloud.com)

Enhancement 125940 API (SaaS only) Retrieve candidate CVs

Three new entities have been added to retrieve candidate CVs in the API.

GET	/Entity/CandidateCV Gets a CV	~
GET	/Entity/CandidateCVContent Gets a CV in binary format to download	\sim
GET	/Entity/CandidateCVs Gets all CVs for a candidate	~

Please refer to the API Swagger page for further technical information Swagger UI (vslcloud.com)



Enhancement 125838 Temp Planner - Search Quals & Certs

Temp Planner has a new search field called 'Qual & Certs ' in the Quick Search tab.

🤱 Tem	p Plan	ner O				
Search	Search Criteria 4				•	
Quick	Full	Placement			Qui	ck:
			0			с
Job Title	s:		- 0			
Attribute	es:		- 6			Α
Quals &	Certs:	HGV 3, UK P	ass 🝷 🔇			Α
		P60				٠
Status:		Passport	:			
Forenan	ne:	UK Birth	Certificate			
Surname	2:	UK Pass	port			
Consultant: UK Resid			lence Permit			
Location	Location within: VISA					
		Work Pe	rmit			•
In Coun	try:		ОК	Ca	incel	:

- This is a multiselect field showing the Qual & Cert name
- When values are selected and searched, candidates are returned that have all of the Quals & Certs

There is an additional option to search 'Not expired' Quals & Certs

Quals & Certs:	HGV 3, UK Pass	•	8
	Not expired		

When this is ticked and searched, candidates are returned that have all of the selected Quals & Certs and they haven't expired; these are Quals & Certs with an expiry date and not those with a blank expiry date.

Details on this field have been added to the Quick Search Info button.

🤱 Temp Planner 🛛 💿							
Search Criteria 4	Search Criteria 📭 🗞 🔹 🛍 🛍 👫 Filter 👯 Clear 📐 💰 🛩						
Quick Full Placement	Quick Search Results						
	Candidate Name	Mobile	♥ R ♥ ● ● ● ● ● ● ● ● ● ● ● ● ● ● ● ● ●				
Job Titles:	Quick Search Criteria						
Attributes: • • • • • • • • • • • • • • • • • • •	Its are limited to Candidates, who a) are temp, b)	are not currently 'working for us' or 'place	d by us' and c) are active				
Quals & Certs: HGV 3, UK Pass C Not expired	Quals & Certs: HGV 3, UK Pass C If multiple Job Titles are searched, results will contain at least one of them (i.e. Builder OR Bricklayer OR Labourer)						
Status: If multiple Attributes are searched, results will contain all of them (i.e. Hard Hat AND Boots AND Waterproofs)							
Forename: If mu When	ultiple Quals & Certs are searched, results will cont Not expired' is ticked, results will contain all of t	tain all of them (i.e. Passport AND Degree / hem and they haven't expired (this does no	AND Birth Certifcate) ht indude Quals & Certs with a blank expiry date)				



23

Enhancement 125897 Temp Planner - Sort results by candidate forename

Temp Planner / Quick Search tab search results can optionally be sorted by candidate forename.

Sort by:	Availability
_	Candidate Surname
	 Candidate Forename
Availability	/:
	Q Run Search

When selected and search run, the candidates in the results grid are sorted by forename and then surname alphabetically a-z.

2	2. Temp Planner 💿									
ş	۲	• 🕿 🗰 🗐 👯 Filter	👯 Clear 🗼 🛷 🛷 📼							
arch [Quie	k Search Results								
Criteria	•	Candidate Name	Mobile	٠	R	¢	0			
		Nora Batty		٠	A	¢	0			
		Pedi Chum			Δ	0	0			
		Peter Cooper		۹		¢	0			
		Prince Charlie				¢	0			
		Rob Smith		-	Ø	•	0			
		Roma Cooper		٠		¢	0			
		Tanya Wilcox		-		•	0			



24

Enhancement 125833/125855 Temp Planner – Export changes

The Temp Planner Excel export file shows the candidates in the same sort order as per search results on the user's screen.

0	• 🗇 🗐 🕻	🚺 👬 Filter 👯 Cle	ar	k 💰	* *							
Quick Search Results												
٣	Candidate Name	Based In	٠	Mobile	Alert							
	Lee Wiltshire		•									
	Craig Bickerstaff	Basingstoke										
	Pedi Chum	Basingstoke	Basingstoke									
	Fred Fred		\$									

There is a setting in User Options / Planners tab to only show the 'Times' columns on the Temp Planner Excel export file.

General Temp and Shift Planner Options Comms Centre If AutoRun last search when planner is opened Dashboard First day of week: Monday I Display Placement appointment label text:	User Options		- 🗆 X						
Comms Centre	General	Temp and Shift Planner Options							
Dashboard Display Placement appointment label text: Shift Planner Options Placement appointment label text: Shift Times Capture Planners Quick Access Toolbar Quick Steps Availability appointment label text: Times Quick Steps Access Toolbar Quick Steps Availability appointment label text: Times Candidate searching: Verable temp availability candidate searching: Show all the 'info' column fields in the Temp Planner Export Only show Times' column in the Temp Planner Export Only show Times' column in the Temp Planner Export (hiding Type' and Label') Default view: Toays Pefault time scales: Week Show captions: Week	Comms Centre	✓ AutoRun last search when planner is opened First day of week: Monday ①							
Display Placement appointment label text: Fitters Shift Times Gapture Glent Name Viravailability appointment label text: Shift Times Quick Access Toolbar Unavailability appointment label text: Quick Access Toolbar Unavailability Reason Quick Steps Availability appointment label text: Quick Steps Availability appointment label text: Quick Steps Candidate searching: Viravailability column fields in the Temp Planner Export Show all the 'info' column fields in the Temp Planner Export Default view: TDays Default view: TDays Default time scales: If Week Show captions: Week Viravailability times scales: Yewek	Dashboard	Temp Planner Options	Shift Planner Options						
Filters Shift Times ✓ Candidate Name iCapture Job Tite Job Tite iCapture Client Name Job appointment label text: Planners Times Job appointment label text: Quick Access Toolbar Unavailability Reason Shift Times Quick Steps Availability appointment label text: ✓ Filled Places / Total Places Quick Steps Availability appointment label text: ✓ Filled Places / Total Places Quick Steps Availability capointment label text: ✓ Filled Places / Total Places Quick Steps Availability capointment label text: ✓ Filled Places / Total Places Quick Steps Availability candidate searching: ✓ Enable temp availability candidate searching Remember filter row criteria when search re-run in current Temp Planner session Show all the 'info' column fields in the Temp Planner Export Only show Times' column in the Temp Planner Export Only show Times' column in the Temp Planner Export Default view: TDays ✓ Show all Cancelled/Removed shifts Default view: TDays ✓ Show captions: ✓ Week Perfault time scales: Ø week Day Day	Display	Placement appointment label text:	Placement appointment label text:						
iCapture Job The Job The iCapture Client Name Job appointment label text: Planners Times Job Appointment label text: Quick Access Toolbar Unavailability appointment label text: Job Appointment label text: Quick Steps Unavailability Reason Availability appointment label text: Shift Times Quick Steps Availability appointment label text: Remember filter row criteria when search re-run in current Shift Planner session Quick Steps Times Remember filter row criteria when search re-run in current Temp Planner session Show all the "info" column fields in the Temp Planner Export Show all the "info" column in the Shift Planner Export (hiding Type' and 'Label') Default view: TDays V Default view: TDays V Perfault time scales: Week Day	Filters	Shift Times	Candidate Name						
Planners Unavailability appointment label text: Image: Shift Times Quick Access Toolbar Unavailability Reason Shift Times Quick Steps Availability appointment label text: Shift Times Quick Steps Availability appointment label text: Remember filter row criteria when search re-run in current Shift Planner session Quick Steps Times Hide completely filled job shifts when running an unfilled search Show all the 'info' column fields in the Temp Planner Export Show all the 'info' column in the Temp Planner Export (hiding Type' and 'Label') Default view: TDays Verek Default time scales: Week	iCapture		Job appointment label text:						
Quick Access Toolbar Unavailability Reason Quick Steps Unavailability Reason Availability appointment label text: Remember shift totals status when search re-run in current Shift Planner session Quick Steps Times Candidate searching: Finale temp availability candidate searching Remember filter row criteria when search re-run in current Temp Planner session Show all the 'info' column fields in the Temp Planner Export Show all the 'info' column fields in the Temp Planner Export Only show Times' column in the Temp Planner Export (hiding Type' and 'Label') Default view: TDays Perfault time scales: Week Y Boay Yeek	Planners	Unavailability appointment label text:	Filled Places / Total Places						
Remember filter row criteria when search re-run in current Temp Planner session Only show 'Times' column in the Shift Planner Export (hiding 'Type' and 'Label') Only show 'Times' column in the Temp Planner Export Only show 'Times' column in the Shift Planner Export (hiding 'Type' and 'Label') Default view: 7 Days Default view: 7 Days Default time scales: Veek Show captions: Veek	Quick Access Toolbar Quick Steps	Unavailability Reason Availability appointment label text: Times Candidate searching:	Remember shift totals status when search re-run in current Shift Planner session Remember filter row criteria when search re-run in current Shift Planner session Hide completely filled job shifts when running an unfilled search Show all the 'info' column fields in the Shift Planner Export						
Image: Sector of the sector		Image: Second Secon	Only show Times' column in the Shift Planner Export (hiding 'Type' and 'Label') Default view: 7 Days ✓ Show all Cancelled/Removed shifts Default time scales: ✓ Week ✓ Day ✓ Day ✓ AM / PM Hour ✓ Auto Search Candidate Results when job shifts are selected ✓ When unfilled job shifts are selected						

The setting is off as default and continues to work as per previous versions.



When ticked, the Temp Planner Excel export file only shows the 'Times' column in the day group and 'Label' and 'Type' columns are hidden.

							19 February 2024 - 25 February 2024							
						19 Mon	20 Tue	21 Wed	22 Thu	23 Fri	24 Sat	25 Sun		
User Fav	Candidate Name	Based In	Postcode	Mobile	Prev PL	Times	Times	Times	Times	Times	Times	Times		
No	Lee Wiltshire		RG27 3TD		Yes	07:00-15:00	07:00-15:00	07:00-15:00	07:00-15:00	07:00-15:00				
No	Craig Bickerstaff	Basingstoke	RG22 4TG		No	15:00-22:00	15:00-22:00	15:00-22:00	15:00-22:00	15:00-22:00				
No	Pedi Chum	Basingstoke	RG21 8QQ		No	09:00-17:00	09:00-17:00	09:00-17:00	09:00-17:00	09:00-17:00	09:00-17:00	09:00-17:00		
No	Fred Fred		RG20 4LW		Yes	09:00-17:00	09:00-17:00	09:00-17:00	09:00-17:00	09:00-17:00	09:00-17:00	09:00-17:00		

Enhancement 125847 Shift Planner – New columns on candidate search results

New candidate fields are available in the column chooser on Shift Planner Candidate results panel.

ф	, Shift Planner O																
se	g 🥕 😵 👻 🖀 🛗 🛍 💌 🔍 Search for Candidates 🔉 Search Future Shifts 🛛 🖛 🔿							Car	didate	Search (Selected	ōhifts)						
arch	Jobs and Placements						æ	A the Filter the Clear Show Last Comms									
Gi	Company	Job Title	Main Con			Candidate 🤇	0	26 February 2024 - 03 March 2024									
eria				CO Mobile	Candidate			26 Map 27 Tuo	111	•	Full Name	Mobile 🛓	Based In	Last Contacted	Last Contacted By		
							_	26 Mon 27 Tue				Pedic Chum		Basingstoke	07/02/2024	AC	
	-to-tot		Table Trees					@ 0/1	0/1 0/1			Thomás Löwé					
	abc Itd	Administr	aministr John Jones		U		♥ 0/1		→		Hugh Hughes			06/02/2024	P.		

- Based In
- Last Contacted date
- Last Contacted by

The columns can be added to the grid and layout saved with sorting and filtering available.

Enhancement 125856/125857 Shift Planner - Export changes

The Shift Planner Excel export file shows the jobs/placements in the same sort order as per the search results on the user's screen.

;	🗞 🔹 🖻 🚺					Q Search for Candidates				Q, Se	arch Future Shif	ts	∔ ↓† Filter	
1	Placem	ents												
c	Company					Job	o Title	Ł	Main Co	ntact	CO Mobile	Candidate		
	abc ltd				Adr	Administrator			nes	Gaby Cooper				
	Premier Clinics Premier Clinics Testing Company Premier Clinics			Bar	rber	Kevin Ba	aker	AWR Dentist						
				Bric	ck Layer	Kevin Ba	aker	Nora Batty						
				Buil	Builder			st	Rob Smith					
				Car	re Assistant	Kevin Baker				AWR Two				



There is a setting in User Options / Planners tab to only show the 'Times' columns on the Shift Planner Excel export file.

User Options		- 🗆 X
General	Temp and Shift Planner Options	
Comms Centre	✓ AutoRun last search when planner is opened First day of week: Monday ●	
Dashboard	Temp Planner Options	Shift Planner Options
Display	Placement appointment label text:	Placement appointment label text:
Filters	Shift Times	✓ Candidate Name
iCapture	Job Title	✓ Shift Times
Planners	Client Name Unavailability appointment label text:	Sob appointment label texts
Quick Access Toolbar	Unavailability Reason	Shift Times Remember shift totals status when search re-run in current Shift Planner session
Quick Steps	Availability appointment label text: Times Candidate searching: Penable temp availability candidate searching Remember filter row criteria when search re-run in current Temp Planner session Show all the 'info' column fields in the Temp Planner Export Only show 'Times' column in the Temp Planner Export (hiding 'Type' and 'Label') Default view: TDays Default time scales: Week Day AM / PM Hour Hour	Remember filter row criteria when search re-run in current Shift Planner session Hide completely filled job shifts when running an unfilled search Show all the 'info' column fields in the Shift Planner Export Only show 'Times' column in the Shift Planner Export (hiding 'Type' and 'Label') Default view: Z Days Image: Show all Cancelled/Removed shifts Default time scales: Image: Week Image: Show all Cancelled/Removed shifts Default time scales: Image: Week Image: Show all Cancelled/Removed shifts Default time scales: Image: Week Image: Show all Cancelled/Removed shifts Default time scales: Image: Week Image: Show all Cancelled/Removed shifts Default time scales: Image: Week Image: Show all Cancelled/Removed shifts Default time scales: Image: Week Image: Mark product Image: Week Image: Mar
		OK Cancel

The setting is off as default and continues to work as per previous versions.

When ticked, the Shift Planner Excel export file only shows the 'Times' column in the day group and 'Label' and 'Type' columns are hidden.

						19 February 2024 - 25 February 2024						
						19 Mon	20 Tue	21 Wed	22 Thu	23 Fri	24 Sat	25 Sun
JB Code	PL Code	Candidate	Job Title	Main Contact	Company	Times	Times	Times	Times	Times	Times	Times
JO000000020	PL000000026	Gaby Cooper	Administrator	John Jones	abc Itd	09:00-17:00						
JO000000058	PL000000047	AWR Dentist	Barber	Kevin Baker	Premier Clinic	09:00-17:00	09:00-17:00	09:00-17:00	09:00-17:00	09:00-17:00		
JO000000053	PL000000042	Nora Batty	Brick Layer	Kevin Baker	Premier Clinic	5	09:00-17:00	09:00-17:00	09:00-17:00	09:00-17:00	09:00-17:00	
JO000000063	PL0000000050	Rob Smith	Builder	First Test	Testing Compa	09:00-17:00	09:00-17:00	09:00-17:00	09:00-17:00	09:00-17:00	09:00-17:00	09:00-17:00
JO000000045	PL000000037	AWR Two	Care Assistant	Kevin Baker	Premier Clinic	09:00-17:00						
JO000000005	PL000000002	Michael Manns	Care Assistant	Kevin Baker	Premier Clinic	09:00-17:00	09:00-17:00	09:00-17:00	09:00-17:00	09:00-17:00		



Enhancement 125760 Temp shift calendar grid view changes

The temp job and placement shift calendar grid views open with the latest shift at the top, and the top row selected.

Jo	b Shifts								-		×
: 🗰 🖿 ← → 📾 • ⊚ @					🔳 📐 💉 🗄	Shift: Default (9:00 -	17:00)		*	1 🛟	5
	Start 🛒	End	End Time	No. of Places	Filled Places	+24 Hours		Candidate Name	Status		
\rightarrow	17/03/2024 09 🝷	17/03/2024	17:00	1	1		▲ →	AWR Dentist	Confin	med	
	16/03/2024 09:00	16/03/2024	17:00	1	1						
	15/03/2024 09:00	15/03/2024	17:00	1	1						
	14/03/2024 09:00	14/03/2024	17:00	1	1						
	13/03/2024 09:00	13/03/2024	17:00	1	1						
	12/03/2024 09:00	12/03/2024	17:00	1	1						
	11/03/2024 09:00	11/03/2024	17:00	1	1						
	09/03/2024 09:00	09/03/2024	17:00	1	1						

The month label e.g. 'March' that displayed on the toolbar has now been hidden in this view.